Contribution ID: **13** Type: **not specified**

Improving service delivery and uptake (BREAKOUTS)

Wednesday, 3 February 2021 12:00 (45 minutes)

How we make services work with the unique NREN relationship, Service channel, delivering something people use. Understand the channel, EC recommendations, Usage measurement ideas? Uptake, KPIs, when do we retire a service?

To find out what group you are in, check out 'Breakout Room Allocations'.