



PMP Survey Results

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Network Performance and Monitoring Workshop, Prague, Czech Republic
1-2 April 2025

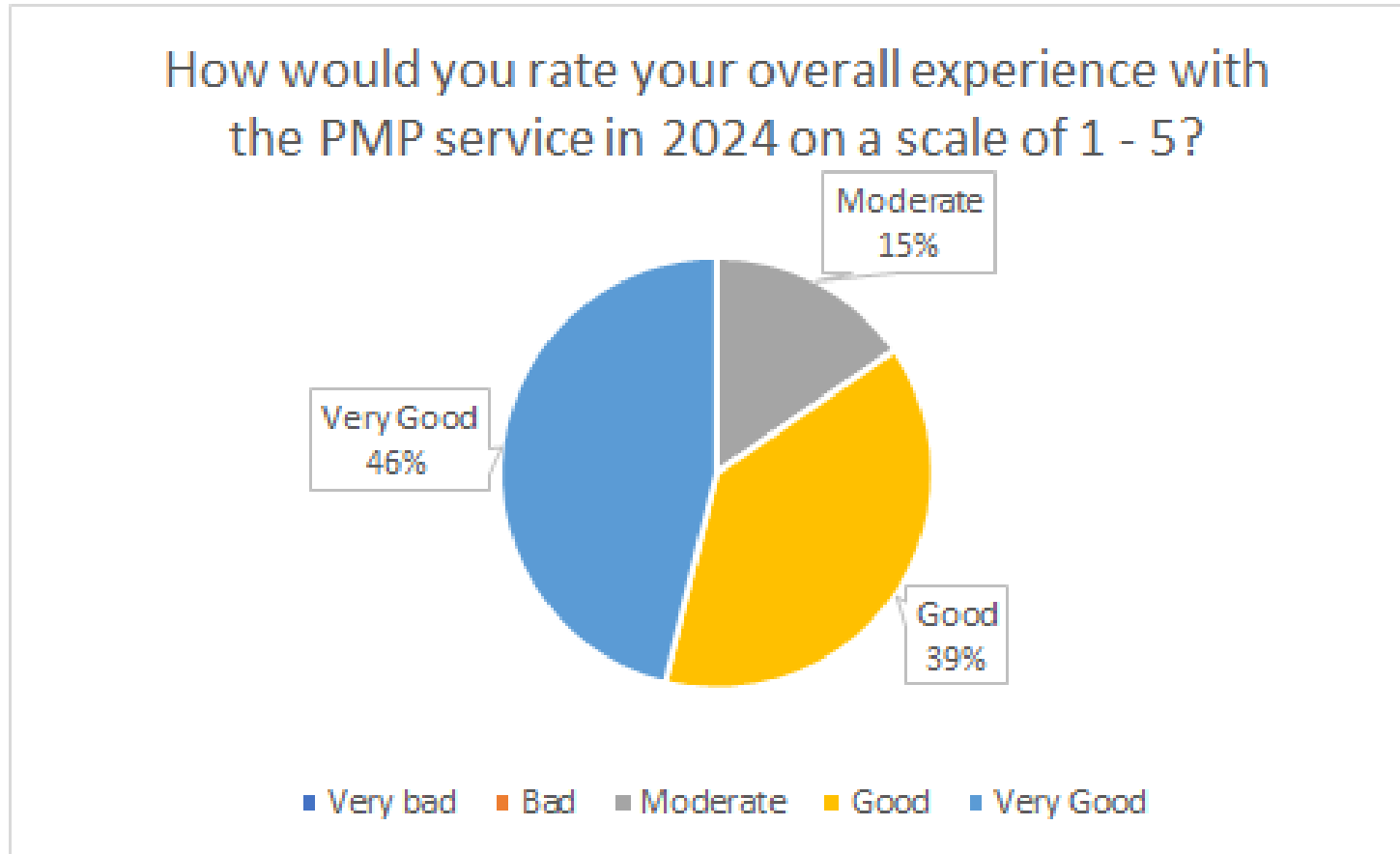
What is a PMP survey?

- Helps us answering some questions
 - How do our users feel about our service?
 - How do our users use our service?
 - What do our users like about our service?
 - What product features could we add to make our users experience better?
 - Is there anything else we can do?
- User satisfaction is a project KPI

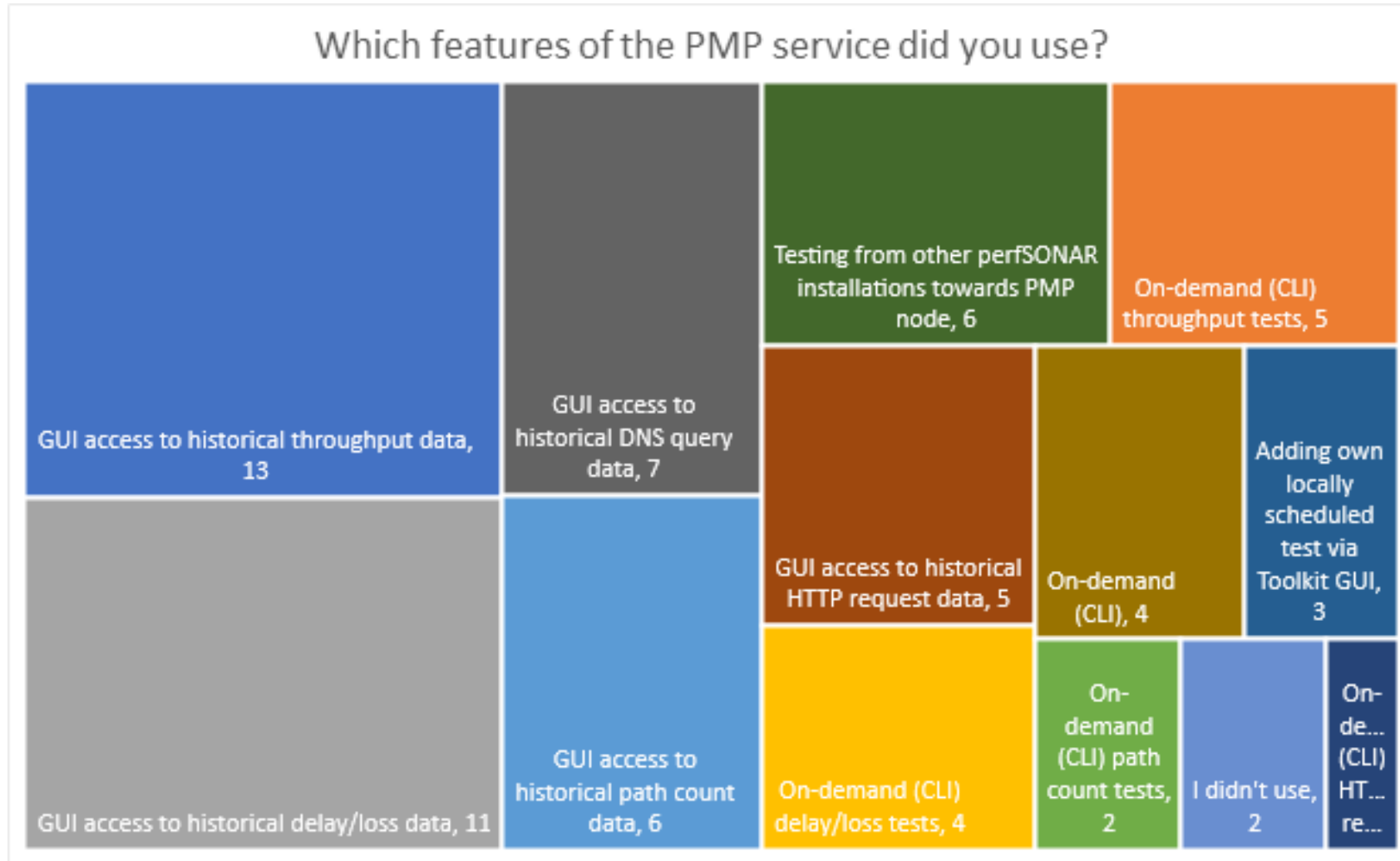


2024 survey results

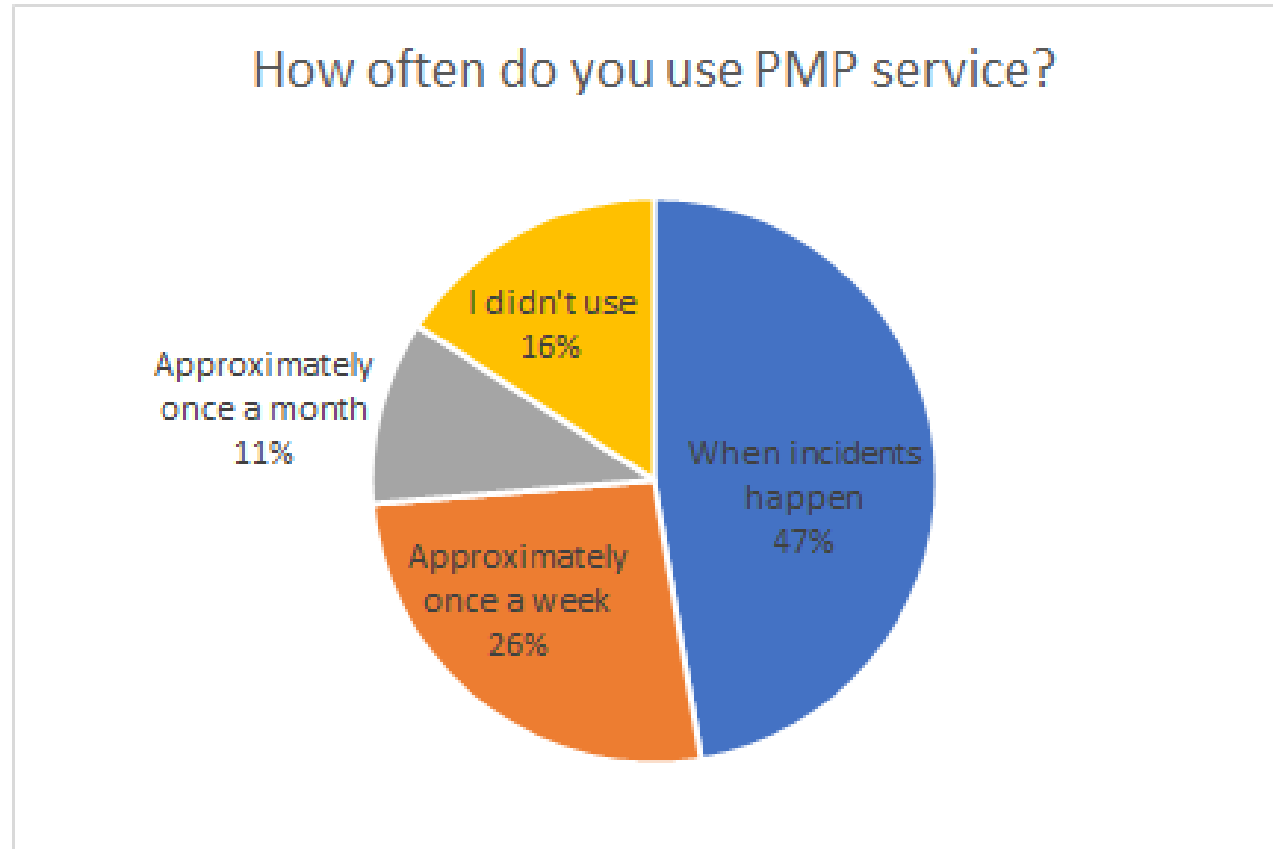
How would you rate your overall experience with the PMP service?



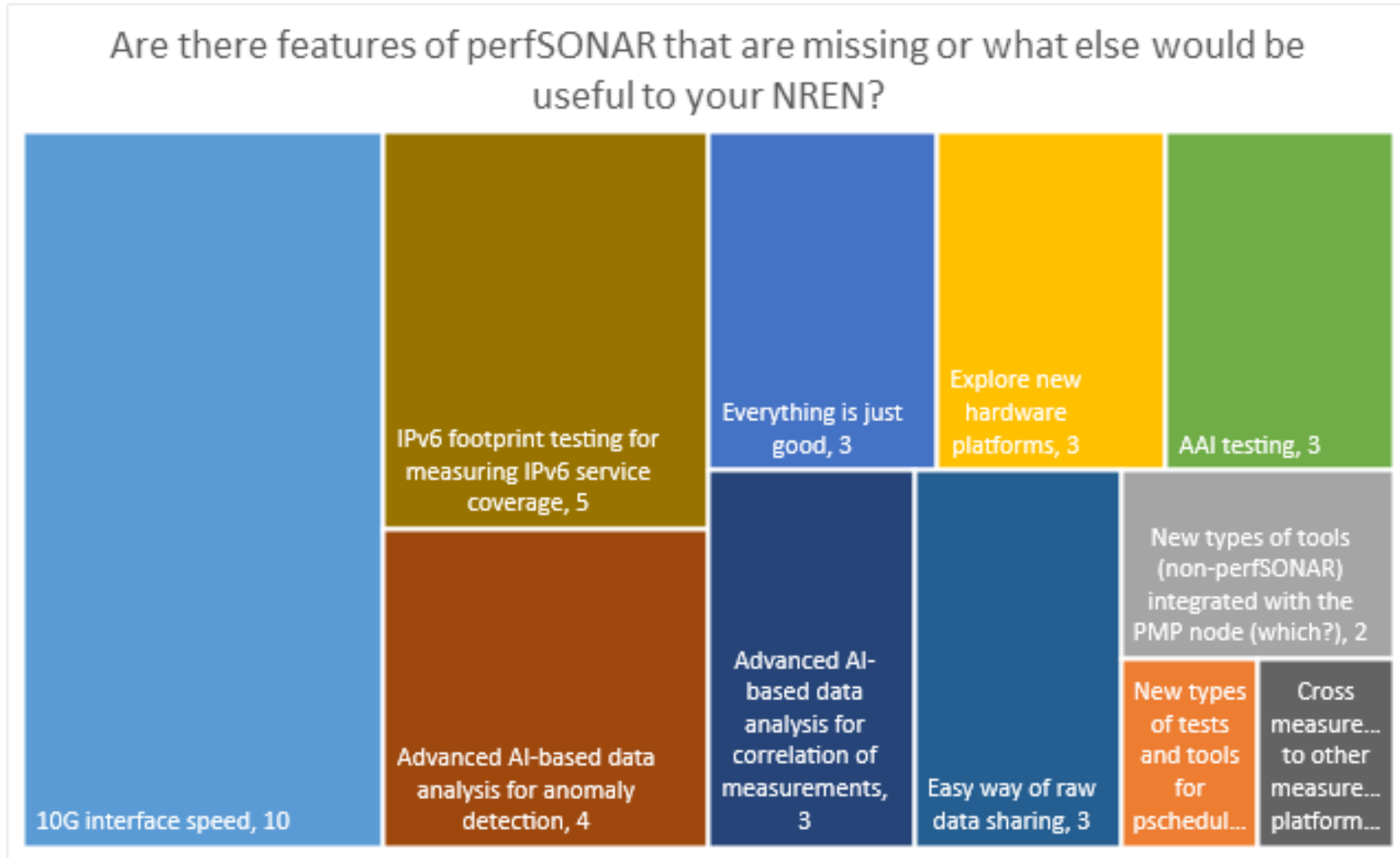
Which features of the PMP service did you use? (multiple selections possible)



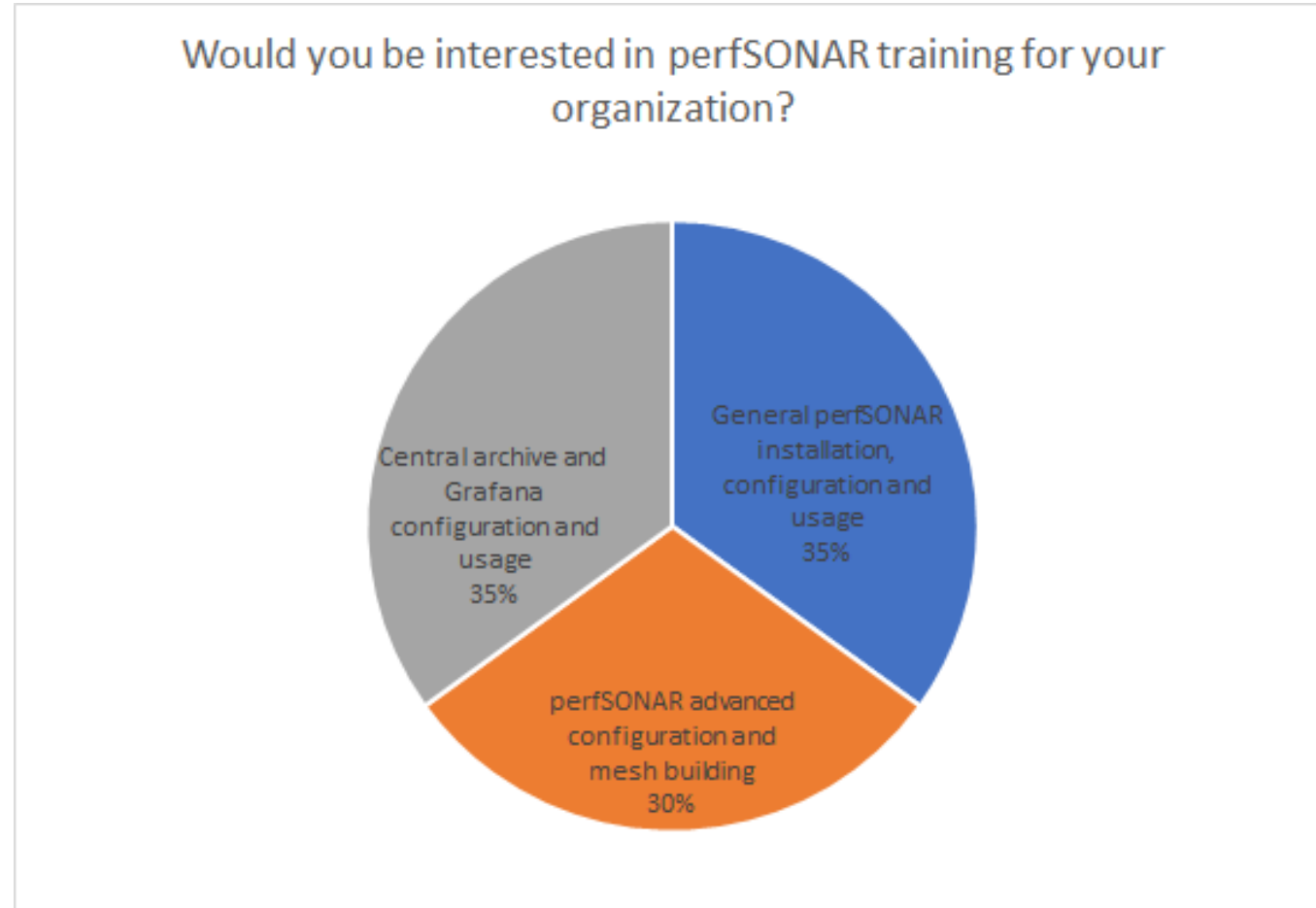
How often do you use PMP service?



Are there features of perfSONAR that are missing or what else would be useful to your NREN?



Would you be interested in perfSONAR training for your organization?





Thank You



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