



Importance of the AI Chatbot for the GÉANT eAcademy

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Benefits of AI in Learning and Development

1

Engagement

Interactive chatbots can make learning more engaging and interactive, keeping students motivated, providing a conversational experience

2

Student Support

AI chatbots can answer students' questions in real-time, providing support outside of traditional classroom hours. Providing 24/7 Support"

3

Optimized Learning Experience

Optimizes learning experience, providing a deeper level of accessibility to the learning. Helps to navigate and process large amounts of data quickly for the learner.

The perfect time....

<https://wiki.geant.org/display/NETDEV/Network+Automation+Training>

Network Automation eAcademy

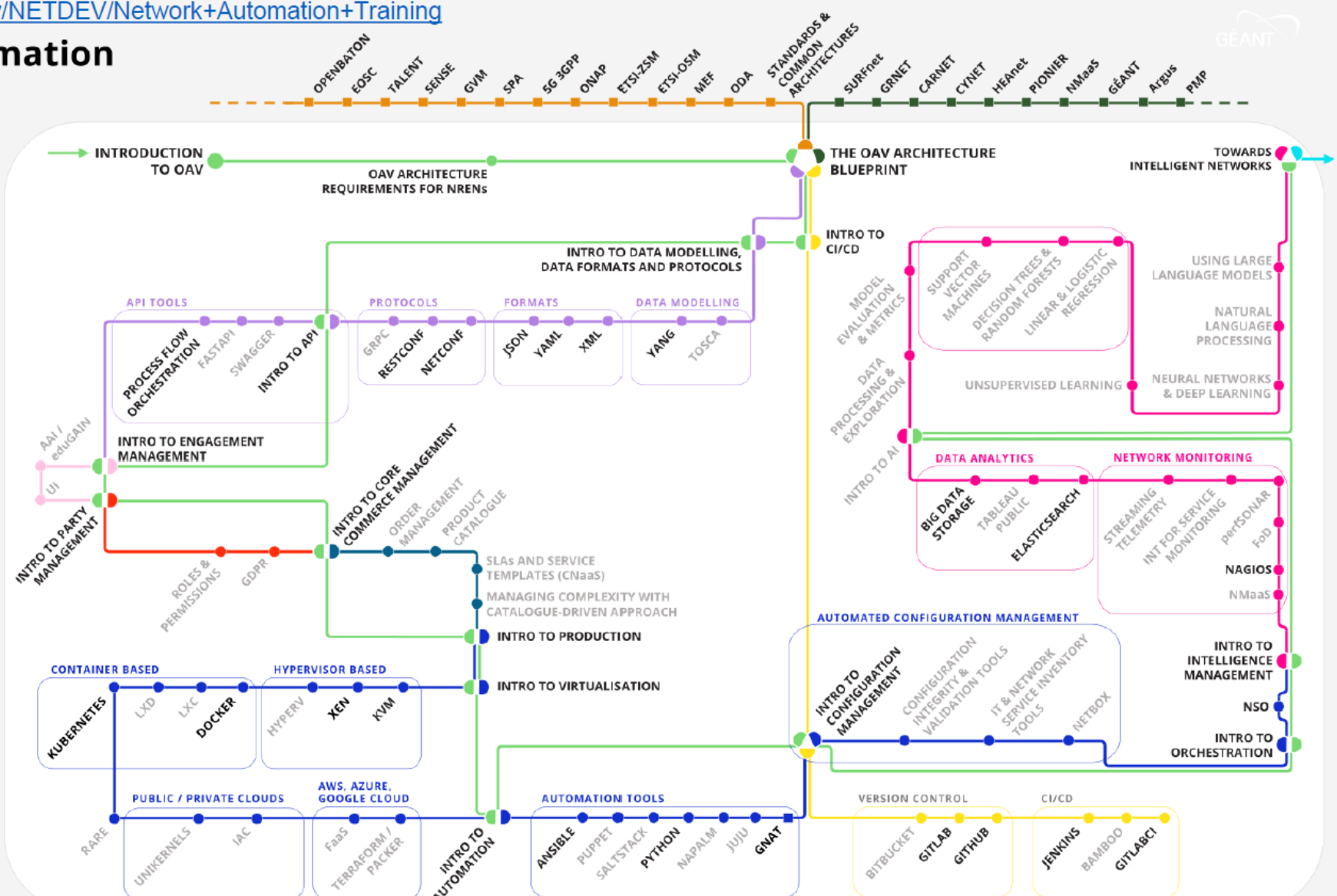
Legend

- Unit / Document
- Released / Not released
- Exchange point
- You can jump back and forth between this station and all exchange points at any time

Tracks

- GENERAL INTRODUCTION
- AGILE, DevOps, CI/CD
- DECOUPLING & INTEGRATION
- PRODUCTION
- ENGAGEMENT MANAGEMENT
- PARTY MANAGEMENT
- CORE COMMERCE MANAGEMENT
- INTELLIGENCE MANAGEMENT
- OAV REALISATION
- USE CASES AND EXAMPLES
- ARCHITECTURE

Functional Blocks in the TM Forum OPEN DIGITAL ARCHITECTURE (ODA)



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eAcademy Growth

2024

66 Individual courses

2025

49 Already in development



Thank You

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Co-funded by
the European Union