

Beyond awareness: Challenges and triumphs in Cybersecurity Awareness

Wednesday, 10 April 2024 12:00 (20 minutes)

Awareness was marked as the top threat for R&E institutes in the Netherlands, according to CISO's of these institutions. This led to an increased demand and interest in awareness support from SURF.

In this presentation you'll learn how SURF started out and continues to improve awareness services. We reveal our secret to creating momentum, keep the community involved and to expand the range of awareness products.

We present the most popular awareness product and our biggest failure 2023, give you a preview into the changes to our services in the near future and finish with three tips you can implement to improve awareness product management.

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Session Classification: Human Factors